

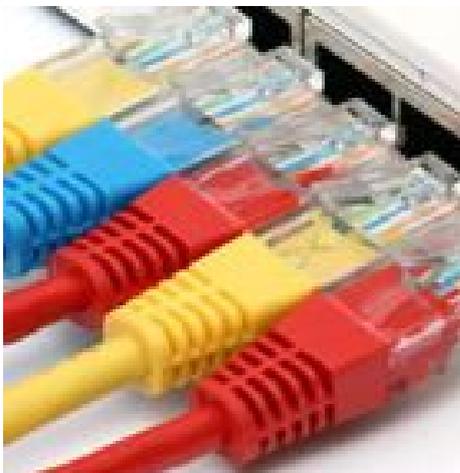


Connecting Your Business

Business calls and line rental

Business phone lines are an area where most companies can significantly reduce their costs.

We can audit your lines to ensure that you have the right amount of lines that you need. What is more we can also provide some of the most competitive rates available, helping you to save money on your calls. Finally, moving your telephone lines to [Evoke Telecom](#) could not be simpler. All that you need to do is provide us with the numbers of the lines that you wish to transfer, along with the postcode that these are currently billed to and the team at Evoke Telecom will do the rest.



Business broadband

With Business Broadband, whether you're a sole trader or have 1,000 employees, we've got it covered.

Our business broadband services use next-generation technology to offer the best possible performance. Our comprehensive range includes SDSL and ADSL products ranging in bandwidths from 1/2Mb, 1Mb, and 2 Mb, 8 Mb up to 24 Mb with contention ratios from 50:1 right down to 1:1. What is more, with a fast and reliable connection you can further benefit from 'cloud' based services like VOIP, hosted applications and email, ensuring your business is even better connected.

[Evoke Telecom](#), for faster speeds, high quality service, local support and competitive pricing.

Leased lines and managed internet access

In leasing your own lines you secure personal 1:1 service for your voice and data that is uncontended (your bandwidth is not shared with anybody else) and synchronous (same speeds for data up and down).

What's more you can manage your bandwidth requirements, be it up or down, month by month, ensuring optimum performance and cost management for your business. A private voice or data connection tailored exactly for your needs.





Inbound services

Inbound services are telephone numbers directed through a dedicated platform, providing secure and 'smart services' without the need for an expensive new telephone system. Call routing, answerphone, voicemail, recording, even voice messages straight into your email inbox, and much more.

In most cases you can use your existing numbers, local numbers, 0800 freephone numbers, revenue generating 0844/0845/0871 or even the new 0300 numbers.

Inbound - Simple, smart, flexible, scalable and cost effective.



SIP trunks

SIP trunks offer businesses of all sizes flexibility, performance, service options, disaster recovery alternatives and most importantly of all, excellent savings on call costs.

A SIP trunk is a direct connection between your business and an Internet Telephony Service Provider (ITSP). It enables you to send your voice calls over IP telephony (VOIP) often utilising existing broadband or data connections.

In addition to VOIP calls, SIP trunks can also carry instant messages, multimedia conferences, user presence information and other SIP-based, real-time communications services.

Reduced call costs, lower line rental charges for multiple sites and free internal calls between extensions and multiple sites and offices, SIP trunks have so much to offer.



Non-Geographic numbers

Non-Geographic or NGNs are telephone numbers are not tied to a specific geographic location. You choose where your business is located, where you receive your calls, and what devices you want the telephone number to be connected or diverted to.

NGNs can offer free calls to your customers on 0800 encouraging them to call, or generate incoming revenue from numbers starting 0844/0845/0871. The latter is often used by businesses to support their revenue or simply to contribute towards business running costs.





FTTC (Fibre To The Cabinet)

Fibre To The Cabinet has revolutionised cost effective and speedy data transmission for business and home users alike.

By running fibre optic cables from the exchange all the way to the 'cabinets', (typically at the kerbside), businesses can now benefit from dramatic increases in speed and exceptional improvements in the quality of data services delivered to and from their premises.

FTTC services can benefit companies that need better than ADSL broadband performance but cannot afford more costly leased line and managed internet services. The speedy roll out of FTTC services nationally can only mean good news for today's data hungry business users.



MPLS secure private networks

MPLS or Multi-Protocol Label Switching suits businesses with more than one site, that wish to connect them all together in a single, secure, fast and cost effective private network. This is because MPLS is a highly manageable solution that enables multiple offices or networks to be connected via a private and secure virtual or physical network, that is only shared with authorised locations.

Key business benefits of an MPLS network include: Security, Improved user experience, Improved bandwidth utilisation, Reduced congestion, Increased efficiency and Scalability.



EFM (Ethernet in the First Mile)

The introduction of EFM means businesses can now have faster upstream and downstream (in and out) data services for less cost!

We can now offer exclusive bandwidth of up to 20Mbps, with no contention (you don't share the connection with anybody else). Using paired and bonded copper connections, we deliver services from your door all the way to cabinet and then a prioritised journey from the cabinet all the way to the exchange.

With EFM from Evoke Telecom you can enjoy exclusive, reliable, cost effective VPN and VOIP services, previously only available through more expensive traditional leased lines, managed internet or SDSL services.





Telephony Solutions

Evoke Telecom - Making Communication work

Hosted / Cloud Telephony

Today's affordable cloud based telephony solutions have put feature rich and resilient telephony within easy reach for even the smallest of businesses. Cloud based telephony can offer all the features of a traditional 'on the premises' type of solution with the financial flexibility of paying per user per month. What is more with a cloud solution you are not tied to location and have wonderful flexibility on how you route and manage your calls.



Ericsson-LG IPECs

Ericsson-LG's iPECs range of business telephone systems is designed for small and medium sized businesses, delivering powerful functionality at exceptional prices for companies employing 2 or 1,002 users.

The iPECs works across analogue, digital and IP environments, for full business flexibility. All modules connect up over your in-house network (LAN) for simple connectivity and users or devices do not require individual licenses, making the iPECs a very cost effective solution. What is more the iPECs offers modular deployment so that your system can grow with your business.



Avaya IP Office

Avaya's small business solution - the Avaya IP Office now has more than 400,000 installations worldwide. Designed perfectly for the diverse requirements of small and growing companies, IP Office operates equally efficiently over analogue, digital, IP or SIP technology - enabling businesses from as few as 5 or in excess of 1,000 employees, across up to 32 sites, to connect and collaborate.

With energy efficient deskphones, inbuilt conference bridge (up to 128 users!), simple 'drag and drop' system management and call recording options, available features are extensive.





Maintaining your telephony

Maintenance

Telephony system failure, when it occurs, is at best a problem and at worst a business emergency. So, why do so many businesses take the risk?

If your system has become unreliable, perhaps even a liability and you don't currently have budget to replace or even upgrade, then you should make sure you have it covered.

Evoke Telecom can offer maintenance cover on a wide range of systems, including:

- + Avaya
- + Ericsson
- + LG
- + Intertel
- + Mitel
- + NEC
- + Nortel
- + Panasonic
- + Siemens
- + Samsung
- + Toshiba



With a full range of remote and on site service levels to suit your budget and your needs.

About Evoke Telecom

Something has changed in the way that customers are 'serviced' these days.

It's all about 'dial 1 for accounts, dial 2 for' or the way that we are directed to FAQ's on websites or sent 'help yourself links'.

What happened to customers being valued, customers coming first?

That is exactly why **Evoke Telecom** was born.

Our aim, quite simply, is to bring personal and professional telecoms service to companies in the East Midlands.

But don't just take our word for it - pick up the phone and talk to our team to find out more.

Evoke Telecom - Adding value and making you feel valued.

